

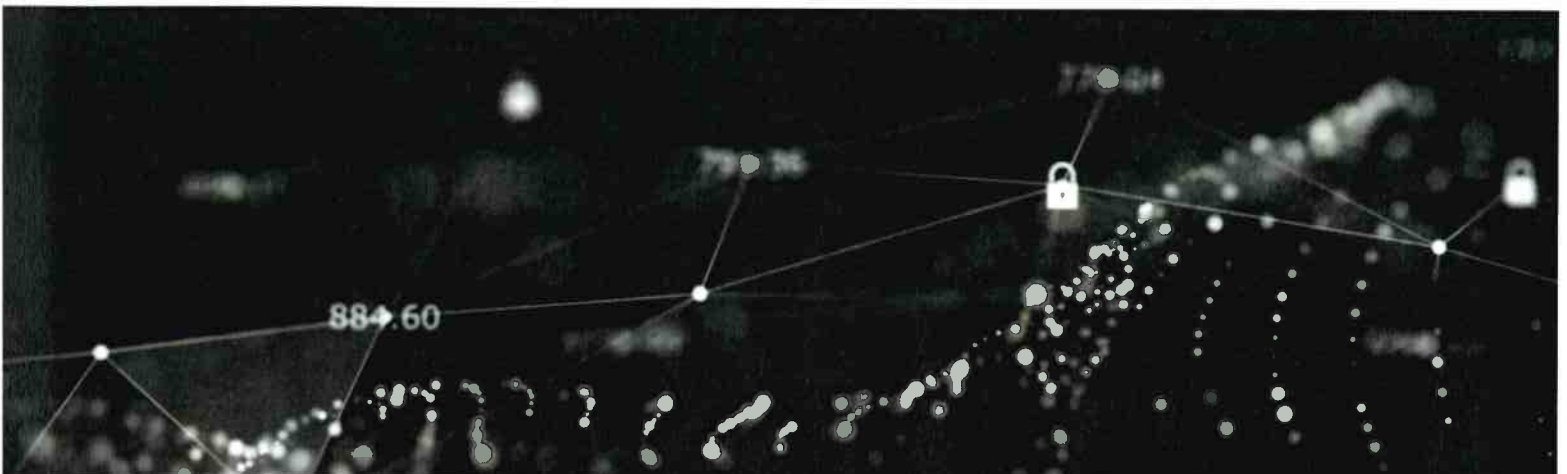


Statement of Work

Cyber Lorica™ - 24/7 Cybersecurity Monitoring Solution for WorkNet Pinellas, Inc., dba CareerSource Pinellas

Prepared for:
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CFO
Worknet Pinellas, Inc.

Prepared by:
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Abacode, Inc.



Statement of Work for Cyber Lorica™ - 24/7 Cybersecurity Monitoring Solution for Worknet Pinellas, Inc.

Engagement Objective

Abacode will tackle the complex analytical tasks involved in securing the critical data and network infrastructure of WorkNet Pinellas, Inc., dba CareerSource Pinellas (hereinafter "CareerSource Pinellas" or "Client"), and helping protect the Client against cyber-attacks, give notifications of incidents, and help respond in the most proactive manner.

This is performed using a solution called **Cyber Lorica™**, which Abacode offers as a subscription-based program that leverages a Security Information and Event Management (SIEM) solution that best suits the Client's specific needs alongside Abacode's 24/7 on-alert managed detection & response services.

Scope

The scope of this engagement includes the following solutions (the "Solutions"):

- CareerSource Pinellas IT Infrastructure scope (up to 250GB of Log Ingestion per month)
- 250GB AlienVault (AT&T) USM Anywhere 1-Year Subscription
 - Includes 2 virtual sensors

The scope of this solution does not include environments or work beyond what is explicitly described in the above section.

Assumptions

CareerSource Pinellas shall be responsible for the following:

1. **Management Commitment** – Executive sponsorship of this project is essential. It is proven that projects with strong executive involvement go more smoothly, produce expected budget results, and have strong Client satisfaction.
2. **Key Contacts** – Client will provide a single point of contact for project coordination with Abacode. Client will also provide a list of key resources for areas affected by the project to the Abacode Project Manager prior to the project kick-off, including Name, Title, Responsibility, Phone, and E-mail wherever possible. IT operations staff will be available for interview.
3. **Permission** – Client gives Abacode permission to conduct testing on its systems and on any third party hosted servers. Client will contact and verify complete cooperation of any external hosting agencies.
4. **Facility Access** – Client will ensure access to all facilities as necessary and to all documentation in a timely and reasonable manner.
5. **Availability** – Client understands that Abacode relies on immediate clarification and resolution regarding the integrity of data/information supplied to Abacode. Client will make necessary resources available during business hours to answer questions and provide additional detail as necessary.
6. **Project Start Date** – Upon delivery of an executed SOW, Abacode will work with Client to determine a project start date that both meets the Client's business objectives and allows Abacode to staff the project effectively.
7. **Scheduling** – Project work will be performed during normal business hours. In the event that Client requires Abacode to perform work after hours, additional charges may apply.
8. **Scope** – Client will provide application files, documentation, IP addresses, domain names, etc., included in project scope.

Abacode also makes the following Cyber Lorica™ specific assumptions:

- Client will perform the following before the engagement:
 - Provide Abacode with a current and accurate network diagram
 - Provide Abacode with a site-to-site VPN (for sensor access only) or have staff available 24/7 for sensor and virtual machine maintenance.
 - Provide Abacode with current network equipment that supports port mirroring capabilities and has available ports
 - Designate IT personnel to work with Abacode in the creation and implementation of

the Cyber Lorica™ project plan.

- Designate IT personnel to work with Abacode in the provisioning and deployment of the USM platform and configuration required to monitor the VMs. (Abacode can provide resources to perform these functions if needed at an additional cost.)
- Designate IT personnel to complete remediation of identified incidents. Abacode personnel do not implement remediation recommendations.
- Secure documented administrator credentials for each one of the VMs in the scope of the monitoring system for configuration purposes
- Validate that the systems in the scope of this project have been properly backed up according to the backup strategy and defined practices of Client before applying any changes to this project
- Work with Abacode's personnel in defining the incident response plan

Methodology

Abacode's general methodology is based on guidance found in Standards for Attestation Engagements 16, the National Institute of Standards and Technology (NIST) 800-53 rev 4, and ISO 27001/2013. Abacode's risk identification and management process implementation methodology is based on guidance from NIST 800-53 and ISO 27005/2011. Penetration testing and vulnerability assessments are based on frameworks such as the MITRE CVE (Common Vulnerability Exposures), CWE (Common Weakness Enumeration), "Penetration Testing Execution Standard" (pentest-standard.org), and OWASP guidelines.

Service Descriptions

The following is a detailed description to the Solutions:

Service	Description	Estimated Timeline
<p>Cyber Lorica™ 24/7 SIEM/SOC Monitoring</p>	<p>Activities</p> <ul style="list-style-type: none"> • Deployment and configuration of the selected Security Information and Event Management solution. • 24/7/365 cybersecurity monitoring from the Abacode Security Operations Center • Tiered escalations and triaging of events • Incident escalations following escalation procedures <p>Deliverables</p> <ul style="list-style-type: none"> • Standard Monthly SOC Activity Report which includes a list of: <ul style="list-style-type: none"> • Alarm Summaries (e.g. Intent, Strategy, Method) • Alarm Priority Levels • Attack Sources • Attack Destinations/Targets • Documented remediation steps to mitigate escalated alarms • Proactive threat-feeds to reduce the risk of compromise due to global zero-day events <p><i>Note: Additions/customization to the Standard Monthly SOC Activity Report, including frequency of reporting or reported information (such as compliance reporting), will result in additional costs to be quoted separately in a change order</i></p>	<p>Planning & Design (4 Days)</p> <p>USM Anywhere Configuration (1 Weeks)</p> <p>Incident Response Planning (2 Days)</p> <p>Baseline (1 Weeks)</p> <p>Normal Monitoring (Ongoing)</p>

Travel and Per Diem Expenses

As required for this SOW, Abacode will be reimbursed for pre-approved travel costs and out-of-town costs incurred as follows:

- Abacode will be reimbursed for pre-approved travel costs in accordance with Client’s travel and expense policy which ensures that reimbursements are made at the lowest possible cost necessary to ensure a reasonable level of service, comfort, and security.

All travel expenses, including meals, will be recorded as a separate line item for each expense receipt. Expense reports will be accompanied by receipts for all individual expenses of \$25.00

Worknet Pinellas, Inc. and Abacode, Inc.

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dollars or more.

Travel time for Abacode personnel will be billed at half-time. That is, for each two hours incurred, we would charge the hourly cost per person per labor grade. This is portal to portal.

Terms & Conditions

This proposal is valid for 30 days from Feb 23, 2021. If this Order Form is executed and/or returned to Abacode, Inc. by the Client 30 days after Publish Date, Abacode Inc. may adjust these terms. Following activation, any adjustments to these terms must be confirmed by the Client in writing. Prices provided as part of this proposal do not include any taxes that may apply. Any such taxes are the responsibility of the Client. Payment terms are Net 30. Abacode's invoicing method is via email.

Abacode, Inc. may reject this Proposal if: (1) changes have been made to this Proposal (other than completion of the signature block) or (2) the requested signature is incomplete or does not match our records or the rest of this Proposal. By signing this form, you represent that you have the authority to bind such entity and its affiliates to the terms and conditions on this Order Form.

Timing is estimated elapsed time for Abacode effort to complete the activities and deliverables described. Our professional fees associated with the effort would be dependent on the scope of the work to be performed, cooperation of Client and vendor resources, and the extent and quality of existing process documentation.

Abacode will not begin to provide the Services as described until the Client has returned the signed statement of work.

The Client will designate one or more employees to serve as a primary Point of Contact (PoC) for the Abacode project team. The Client PoC will have authority to schedule customer resources for required meetings, interviews, and other needs deemed necessary to complete the project work within the specified project parameters.

The Client will provide adequate access to information, applications, and systems necessary to the success of this project.

Abacode will not perform any additional work outside of the scope of work described in this proposal without the expressed permission of the Client's authorized personnel; including a signed statement of work change order.

Cancellation: One (1) weeks' written notice in advance of the engagement start date is required for cancelling or rescheduling any services. If cancellation or rescheduling occurs with less than



One (1) weeks' notice of the scheduled start date, the Client agrees to pay a fee of \$1,000.



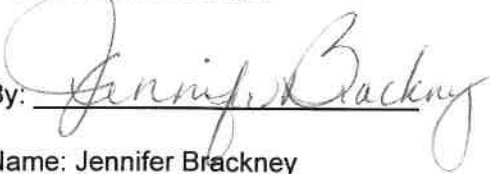
Acceptance

To confirm acceptance of the terms of the proposal, Abacode requires the Client's signature below. This Statement of Work is governed by the terms and conditions in the Master Service Agreement executed by Abacode and the Client dated October 8, 2019.

Name	Price	QTY	Total
<p>Cyber Lorica™ - 250GB - 1-Year 24/7 Monitoring Solution</p> <ul style="list-style-type: none"> • Monthly SOC Monitoring Fee (Billed Monthly) <ul style="list-style-type: none"> • Fee shall be pro-rated for the first and last months of the contract depending on the date of initial setup for Cyber Lorica™. • SIEM implementation/configuration included, however, Client must work with Abacode to setup the service within 2 weeks from when the SIEM license is activated or additional deployment fees will apply on a Time & Materials basis at \$175/h 	<p>\$3,399.00</p>	<p>12</p>	<p>\$40,788.00</p>

IN WITNESS WHEREOF, the Parties have caused this Agreement to be signed by their duly authorized representatives as of the date last signed below.

Worknet Pinellas, Inc.

By: 

Name: Jennifer Brackney

Title: CEO

Date: 2/24/2021

Abacode, Inc.

By: Shane Wiseman

Name: Shane Wiseman

Title: Executive VP & CFO

Date: 02 / 24 / 2021

Signature Certificate

Document Ref.: WSZRP-SJHJC-5SJBV-CPTUN

Document signed by:

	<p>Shane Wiseman Verified E-mail: shane.wiseman@abacode.com</p> <p>IP: 35.142.194.201 Date: 24 Feb 2021 20:45:40 UTC</p>	<p>Shane Wiseman</p> 
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Document completed by all parties on:
24 Feb 2021 20:45:40 UTC

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